

GIULIO GRASSO

Senior Scrum Master | Delivery Stabilizer | 20+ Years in Software

Vleuten, The Netherlands

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PROFILE

Senior Scrum Master focused on delivery reliability and predictable shipping. I work at the intersection of Product and Engineering where expectations drift and releases slip. At Shareforce I helped scale engineering from 4 to 15 developers while keeping delivery stable. Built onboarding program reducing ramp-up time by 40%, introduced structured releases and E2E testing, and aligned Product and Engineering on realistic scope and sequencing. Primary focus: Scrum Master. Secondary: Product Owner, Technical Product Manager.

CORE STRENGTHS

- Agile delivery stabilization
- Backlog clarity and prioritization
- Stakeholder alignment and scope negotiation
- Cross-team dependency management
- Incident facilitation and post-mortems
- Onboarding and team flow optimization
- SaaS and distributed teams
- UX-aware technical background (PHP, JS, Python)

PROFESSIONAL EXPERIENCE

Shareforce — Senior Engineering & DevX Lead / Delivery Lead (2023–2025)

- Coordinated engineering group scaling from 6 to 15 developers
- Designed onboarding program (-40% ramp-up time)
- Introduced structured release workflow and Cypress E2E testing
- Established delivery visibility and dependency tracking
- Facilitated alignment between CTO, Product and Engineering
- Led incident reviews and improvement loops
- Improved release predictability and reduced interruptions

CamenAI — FE Tech Team Lead & Product Ownership (2020–2021)

- Owned roadmap and backlog prioritization
- Built SaaS platform from scratch
- Integrated customer feedback into roadmap
- Reduced bug rate by 70% through QA setup
- Delivered first production-ready version within one year

Mikrocode — Founder | Scrum Master | Developer (2013–2021)

- Acted as Scrum Master and Agile coach across multiple clients
- Delivered SaaS, XR and web applications
- Facilitated ceremonies and improved delivery processes
- Mentored teams in UX and modern frontend frameworks

EDUCATION

Università degli Studi di Torino — DAMS Informatics (1999–2005)
Liceo Scientifico Ettore Majorana — Mathematics & Computer Science (1994–1999)

CERTIFICATIONS

- Certified Scrum Master
- Agile Leadership and Resilient Teams
- Time Management Course
- Assertive Communication Skills

LANGUAGES

Italian (C2) | English (C1) | Dutch (B2–C1)